

Wednesday, October 29 at the Marriott Sydney Harbour Circular Quay hotel

8.30am to 9.00am Registration

9.00am to 9.10am Welcome

9.10am to 10.00am Past, Present and Future

Presented by Patrick Dunlap, ANCILE's Vice President of Sales and Professional Services, learn how ANCILE Solutions are increasing our product portfolio and changing the way we develop our Learning and Performance Solutions in light of the changes in the global workforce, changing technology and work habits of the future.

10.00am to 10.30am ANCILE's Global Support Team is Now Your Ticket to Success!

Learn about the exciting initiatives we've undertaken in 2014 to make your ANCILE product experience even more of a SUCCESS! During this session we will discuss our Global Support Team's recent transformation into an agile organization

made up of Customer Success Scrum Teams, and how to get the most out of our new ANCILE Intelligence Hub.

10.30am to 10:45am Morning Tea

10:45am to 11:45am Translating ANCILE uPerform Courses with Narration - DIY!

Presented by *Mark O'Donnell, Sr. Manager, Global ERP Training, Pfizer, Inc* as a live webcast. Quick! Create a new web-based training (WBT), with narration, for six countries in their local languages! Oh, we don't have a translation budget.....do you? Learn how Pfizer quickly created WBTs for the US, Argentina, France, German, Belgium and Japan using ANCILE uPerform 5.0, text-to-speech, local "volunteers", PowerPoint, WebEx, cell phones, and conference calls. And, lived to tell about it!

11:45am to 12.15pm Customer Showcases

Several conference delegates will be invited forward to present a 5 minute mini-showcase highlighting the company they represent, the product they are using, and lessons learned or plans for the future. The showcases have proved very popular in the past with conference participants who welcome the opportunity to make introductions with other customers and appreciate those that take part in sharing their stories.

12.15pm to 1.15pm	Lunch & Group Photo
1.15pm to 1.30pm	<p>ANCILE Jeopardy</p> <p>A fun and interactive session where you can collaborate with those on your table to recap on the day so far while answering some Jeopardy style questions about the event and ANCILE.</p>
1.30pm to 2.30pm	<p>Mind Reading for Managers, 5 Focused Conversations for Greater Employee Engagement and Productivity</p> <p>Presented by <i>Kim Seeling Smith, CEO and Founder of Ignite Global</i>. We will join Kim, a leading Australian expert on HR in the social age for a very engaging, fast-paced and lively presentation that will provide APUG attendees with an overview of the 5 FOCUSed Conversations that research shows will make the biggest difference in employee engagement: Feedback, Objectives, Career Development, Underlying Motivators, and Strengths.</p>
2.30pm to 3.30pm	<p>Building a Learning Organization</p> <p>Presented by ANCILE Education Partner SAP. Learn how you can building a learning organization that includes various education solutions.</p>
3.30pm to 3.45pm	Afternoon Tea
3.45pm to 4.15pm	<p>Five in a Flash: ANCILE team members present five minute mini-sessions on the following topics:</p> <ul style="list-style-type: none"> • uPerform Text To Speech and voice samples • The new user experience in uPerform 5.2 • uPerform Services, what they do and how to restart them etc • uPerform Upgrade Checklist, tips and resources available to you • uPerform Group Filtering (functionality to hide certain documents)
4.15pm to 4.45pm	<p>Get the Most Out of Your Training & Communication</p> <p>With ANCILE Solutions, you can innovate training and communication strategies across your enterprise. Improve retention, validate comprehension, and deliver actionable data by leveraging ANCILE uPerform and ANCILE uAlign together. Find out how in this amazing session!</p>
4.45pm to 5.00pm	Closing Remarks & Survey
5.00pm to 7.00pm	Drinks and Canapés Networking event

Please plan to stay on for this informal social networking event which is included in your conference day registration

Thursday, October 30 at Cliftons Training Centre

8:30am – 9:00am Registration and Networking

9:00am - 4:00pm Workshops and lunch